

# 7 Behaviours of Successful Leaders

*Breaking paradigms, creating ambition, raising the bar*

1. I am honest, open and approachable with staff and colleagues – welcoming feedback and building trust between us
2. I engage, involve and empower staff at all levels – harnessing their ideas and insight, developing solutions together, building shared ownership, and ensuring actions are delivered
3. I am a visible, professional role model who leads by example and focuses on doing the right things - putting patients at the heart of everything we do, setting high standards of behaviour, being fair and consistent, inspiring my team to follow
4. I value every individual - providing clarity about their role, recognising their skills and potential, celebrating their successes, and being in touch with what is going on with them
5. I have a positive and courageous vision – focusing on outcomes, making sure everyone understands their contribution, and making adjustments as we go to ensure we deliver the right thing
6. I have a proactive, 'can do' attitude and take accountability for my actions – not putting things in the 'too difficult' box, making decisions, welcoming feedback and positive challenge, not hesitating to ask for help, and tackling difficulties as they arise without hesitation
7. I communicate regularly and clearly with my team and colleagues – promoting joined-up thinking, making sure we all understand changes and 'knock-on' effects, and listening to feedback