

Foundation Focus

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**Burton Hospitals nurse
honoured in national
award ceremony**
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New Governors Join Council

Five new Governors with a strong NHS focus have recently been elected to our Council.

Among them is Shelagh McKiernan who represents East Staffordshire as a Public Governor.

Shelagh, who lives in Burton-upon-Trent, has held a variety of roles in the health service including several at senior manager level, and also has extensive experience of health related groups and voluntary organisations all over the area.

Shelagh said: "Becoming a Governor at Burton Hospitals means I can now use my experiences to help improve health services locally."

A new Public Governor for South Derbyshire is former aerospace and nuclear industries manager Bill Carpenter, who is also vice-chair of charity Sight Support Derbyshire.

Bill commented: "I believe I have the skills and experience to fulfil the role of Governor. People in South Derbyshire can expect me to be a voice for them."

Representing Trust staff groups are three other new Governors: Consultant Ophthalmologist Abdul Rauf – Medical and Dental; Senior Staff Nurse Debbie Broughton – Nursing and Midwifery and Michelle Moore – Other Staff (representing non-clinical staff).

Michelle is a senior manager within Human Resources, who works across many areas including equality and diversity and leading the teams in Occupational Health and the Bank Office, who provide clinical and non-clinical bank staff throughout the Trust.

Michelle said: "My intention for the first year of office is to learn as much as I can from Staff Governors in other Trusts to ensure I am as effective as possible. I also aim to contribute to the whole Governor programme, learning from my fellow Governors and participating in any activities required."

Debbie has held various clinical posts within the trust and is currently working in the Burton Clinic ward and Outpatients Department.

Debbie said: "I am passionate about Burton Hospitals and I believe being a Staff Governor requires a significant degree of commitment.

"I aim to engage broadly with all nursing and midwifery staff. I want them to know where to find me and to talk to me as their Governor representative."

We've also seen three serving members retain their seats – East Staffordshire - Pauline Spratt and John Carr
Lichfield - David Dundas

The Council of Governors is there to ensure that staff and public members have a voice on hospital issues. There are 26 members on the Council of Governors, 14 Public Governors, five Staff Governors and seven Governors appointed from partner organisations.

The Council of Governors is consulted on key areas and can raise issues with the Trust's Executive Board.

Meetings are held every two months in public and dates for 2012 will be published on the Trust's public website.

To get in touch with a Governor please email: membership@burtonh-tr.wmids.nhs.uk
or by post please write to the appropriate Governor c/o The Members and Governors Secretary:

FREEPOST RRIK-LJEL-UYUL, Burton Hospitals NHS Foundation Trust, Queen's Hospital, Belvedere Road,
Burton on Trent, Staffordshire, DE13 0RB

The Governors are here to represent you and welcome all enquiries.



Shelagh McKiernan



Bill Carpenter



Michelle Moore



Debbie Broughton



Abdul Rauf

Message from Burton Hospitals Chairman Jim Morrison:

"As many of you will be aware, hospitals across the country are tackling serious financial challenges and Burton Hospitals is facing similar demands. We must save £22 million over the next three years and we have always recognised that we would face a difficult year in 2011/12. Our position has been made more difficult because our income levels are unexpectedly below that which we planned.

"As a result of these financial challenges Monitor, the independent regulator of NHS foundation trusts, has found that we are in significant breach of our terms of authorisation as a foundation trust and their decision reflects the importance of returning the Trust to financial stability.

"The scale and pace of change and improvement necessary to put the Trust on a sound and sustainable footing will continue to be our priority for the coming months. We will do that with all the necessary safeguards to ensure that the care we deliver to patients continues to be safe and of a good standard.

"The Trust is putting in place a range of measures to improve productivity, to reduce costs and to better integrate the services delivered in its hospitals with those delivered outside of hospitals.

"Our priority is, and will continue to be, the delivery of high quality care to our patients. Any action taken by the Trust to address its current financial challenge will not compromise nor detract from our ambition to deliver the best patient experience."

If you have any questions or comments please send to: communications@burtonh-tr.wmids.nhs.uk

Jane takes the honours

Burton Hospitals is proud to announce that Jane Whitmore is among the 10 winners from across the UK of the National Rheumatoid Arthritis Society (NRAS) Healthcare Champions Award.

Jane was honoured at a special reception held in the State Rooms, Speaker's House, House of Commons, where the awards were presented by the Home Secretary and NRAS patron, The Rt Hon Theresa May, MP.

The biennial Healthcare Champions Awards celebrate the dedication, professionalism and excellent care given by those healthcare professionals that go 'the extra mile' to provide the best possible outcomes for the many people coping with rheumatoid arthritis.

Jane is honoured for her professionalism and excellence of care, described by nominee Alex Cope, from South Derbyshire, as "...an unsung hero and the care she provides is top class. She cares so much about people and it is extra special that she has a holistic view of my treatment.

Alex continued: "I choose to have my treatment at Burton even though I live in South Derbyshire and should go to the Royal Derby Hospital.

"I strongly believe that the treatment I get by the whole rheumatology department in Burton, by my consultant Dr Laxminarayan and the other nurses is superb and much better than larger hospitals can provide."

Delighted Jane, who has just celebrated 25 years working at Burton Hospitals, said: "I am honoured to accept this award from the National Rheumatoid Arthritis Society on behalf of the whole rheumatology team.



Nominee Alex Cope and award-winning nurse Jane Whitmore pictured with the Home Secretary the Rt Hon Theresa May, MP.

"We are all committed to the best possible outcomes for our patients living with rheumatoid arthritis and are proud of the gold standard service we provide. Our main goal is to improve their well-being and ensure they have the correct care, using cutting edge treatments."

Ailsa Bosworth, Chief Executive of NRAS said: "Many congratulations to Jane on winning this award through her passion and commitment to providing such excellent care. Once again I am enormously impressed by the dedication of our health professionals in rheumatoid arthritis and so proud that for the third year, and in our special 10th anniversary year, we are having the opportunity to celebrate the good work of our Healthcare Champions."

For more details go to <http://www.nras.org.uk>

Special way to thank staff

At Burton Hospitals we aspire to deliver the best patient experience that we can each and every day.

To celebrate this work we've just launched our new staff recognition scheme and we need your help to identify members of staff or teams that deliver an excellent service

The WOW! Awards enable patients and visitors to tell us when they have had an excellent experience and think staff should receive special recognition.

Chief Executive Helen Ashley said: "We believe it's important to identify and reward those individual members of staff or teams who deliver an excellent patient experience and customer service because this can help to raise our standards further across the entire organisation."

Nomination forms are available in all departments across our four sites, Queen's and the Treatment Centre in Burton and the community hospitals, Samuel Johnson, Lichfield and Sir Robert Peel, Tamworth.

The form can also be downloaded via our website www.burtonhospitals.nhs.uk

Nominations will be reviewed on a monthly basis and everyone put forward for an award will be listed on our website, with independent judges deciding who should be awarded certificates for providing an exceptional service.

Would you like to be involved in shaping the future of cancer service provision?

The Derby-Burton Locality of the East Midlands Cancer Network Patient Partnership Forum is looking to recruit new members, and would be very interested to hear from anyone who has been touched by cancer.

Background

Meetings are held every three months at Burton Hospitals and the Royal Derby Hospital sites.

Providing the user's perspective

As a Forum members are given the opportunity to attend various meetings and conferences both on a regional and national level. This allows for the views of our patients to influence local and national healthcare provision and improvements.

How you can get involved?

Membership of the Forum is open to anyone who has been touched by cancer. Our current membership includes patients, carers, and relevant healthcare professionals. We offer both standard and corresponding membership.

For further information please contact either: Anette Perry on 01283 566333 ext 5092, email anette.perry@burtonh-tr.wmids.nhs.uk or Jo Dexter on 01283 593186, email jo.dexter@burtonh-tr.wmids.nhs.uk

Celebrating World Radiography Day

Members of the public and hospital colleagues enjoyed a look behind the scenes of the X-ray department as we celebrated World Radiography Day.

World Radiography Day marks the anniversary of the discovery of X-rays in 1895.

Visitors toured five different sections – X-ray, Nuclear Medicine, Ultrasound and Fluoroscopy and Computerised Tomography (CT) and Magnetic Resonance Imaging (MRI).

Sue Carrington, Head of Radiography, said: "Many people are unsure of what radiographers do and may not be aware of the wide range of procedures we carry out, or how we use the images produced to diagnose injury and disease.

"The department is absolutely central to modern healthcare as we find ourselves in key performance areas in reducing patient waiting times and driving up standards of care, particularly with regards to cancer, stroke and Emergency Medicine".

"We're a fairly large department, with more than 100 employees working across the different imaging specialities ranging from clerical and imaging department assistants to radiographers and radiologists.

"Many people think that radiography only involves X-rays, however, modern diagnostic imaging also includes ultrasound, magnetic resonance and radio-nuclides as diagnostic tools. Some treatments such as steroid joint injections are also delivered under imaging control".



X marks the spot - Radiographer Claire Gill with visitors Laura Gray and Sandra and William Loughlin.

Self Care

Don't forget the Minor Injuries Units at our community hospitals, Samuel Johnson in Lichfield and Sir Robert Peel in Tamworth are open 24/7 and can deal with a wide range of emergencies from slips, trips and falls to cuts, eye injuries and burns.

There are X-ray and plaster departments on each site and by using these local facilities this winter, it will help ease the pressure on main A&E departments. The MIUs are staffed by highly experience Nurse Practitioners.

People often visit A&E with minor illnesses and injuries that could often be better treated more quickly elsewhere, or at home using simple remedies.

Your local pharmacist can offer you free, qualified health advice at any time, and no appointment is necessary. From coughs and colds to aches and pains, they can give you expert help on everyday illnesses and answer questions about prescribed and over the counter medicines.

People with long term conditions often have more complex health needs than others. However, with the support of healthcare professionals, they can plan their care to help manage their condition and prevent unnecessary visits to hospital.

If it's not an emergency, please don't go to A&E or ring 999. People can help the NHS during these busy times by making sure they 'choose well' and consider using other parts of the NHS, such as a pharmacist, their GP, NHS Direct on 0845 4647 or online at www.nhs.uk

Urogynaecology Unit

Our specialist urogynaecology unit has become one of just five units nationally to receive accreditation by the British Society of Urogynaecology (BSUG).

Senior clinicians from the BSUG reviewed all aspects of patient care and the service to ensure national guidelines are implemented.

They were impressed with the way Consultants, Advanced Nurse Practitioners, Nurses and Physiotherapists worked in collaboration with continence nurses in Staffordshire, Leicestershire and Derbyshire to achieve the best outcomes for patients.

The Society's main aim is to set and raise standards in urogynaecology by providing guidelines, training, research and clinical meetings in collaboration with the Royal College of Obstetricians and Gynaecologists.

Unit lead Mrs Vani Lingam, Consultant Obstetrician and Gynaecologist, said: "This is an excellent example of collaboration between primary and secondary care in the delivery of a patient centred, evidence based care with robust clinical governance."